

Report From the Treasurer

Our last year of operations were again influenced by the Covid-19 pandemic but most programs were able to resume under near normal conditions. We were also able to deal with some unexpected capital expenses and other challenges that arose.

Total revenue for 21-22 was down about 2% (\$42,410) as compared to the previous year; program usage led to regular funding and client fees increasing by \$344,295 (21%) which made up for the previous year's Canada Wage Subsidy receipts of \$335,391.

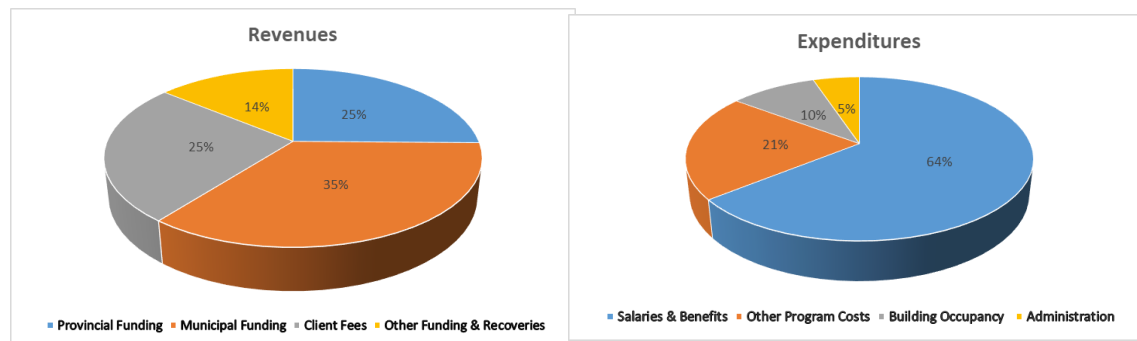
Total expenditures increased by \$228,395 (12%), mostly for salaries and benefits as staffing levels increased during the year.

The Statement of Operations shows a cash surplus of \$27,684 but after including amortization, we finished the year with a slight deficit of \$2,907. Nevertheless, our Financial Position has remained healthy! Current assets were down by \$103,032 (12%) but liabilities were also down by a greater amount (\$188,410) and Fund Balances increased by \$42,551 (6%).

Maintaining a favourable cash position is essential to ensure the portfolio of services can continue to be offered in Rural Frontenac and that we can move forward with capital maintenance and improvement projects.

We are again thankful to our funding partners, finance consultant, staff and volunteers for their contributions to accomplish our mission goals.

John Purdon, Treasurer



Fortifying our Foundations

Annual Report

2021/2022

Mission Statement

The Mission of Rural Frontenac Community Services is to provide opportunities that will enhance the well-being and self-sufficiency of all community members.

Celebrating Staff Years of Service

We have two staff who are celebrating milestone years of service in 2022.



Lisa Hamilton is celebrating 20 years of working in our licensed daycare. As a Registered Early Childhood Educator, she started in the nursery school program and then transitioned into the daycare preschool room. Lisa has a remarkable ability to observe and understand each child. Her daily program plans create an enriched learning environment that responds to the needs and interests of each child. Being born and raised in the Parham area also gives Lisa a deep connection to the community.

Anne Howes is celebrating 5 years as the Food Services Coordinator in our Daycare and Meals-on-Wheels Program. Anne prepared Meals as the owner of The Rising Bun for many years. When she joined the Meals-on-Wheels team, we knew we had a hit. She brings her expertise in the kitchen and her passion for providing quality food to seniors in the communities.



Program Highlights

- Our front desk responded to 4,896 calls. We had 1,944 visitors come to the office.
- This year our “little rural daycare” served 41 children from 35 families. We have been operating at capacity and now have a waiting list.
- EarlyON has slowly reopened this year. By March, all virtual programs were replaced by in person programs. EarlyOn served 260 adults and 371 children.
- Community Support Services supported 211 seniors through our Respite, Home Help, Meals-On-wheels, transportation and footcare programs.
- Our youth program was busy despite the ongoing pandemic and the schools being closed to community programs. Over the year, they offered 23 programs to 231 youth.
- Our twenty-seven dedicated volunteers with Frontenac Transportation Services provided transportation to 174 clients. These essential services ensured that residents without transportation were able to get to appointments, attend community programs, get food and medication and connect with family.
- Our Family Counsellor supported 55 individuals, many requiring more intensive services due to the mental health effects and isolation caused by the pandemic.
- Our 2021 income tax program volunteers completed a total of 201 returns.
- Our Annual Christmas Hamper Program assisted 147 residents, providing vouchers and toys.

Fortifying our Foundation

Every organization needs a strong foundation in order to serve the community effectively and provide a positive environment for the staff, the programs and the community to thrive. Over the last year, Rural Frontenac Community Services has fortified our foundation. We have invested in our physical buildings, sought new ways to raise funds and sustained or nurtured a positive work culture during the turbulent pandemic years.

Maintenance of our older buildings is ongoing. We have recently waterproofed the basement, replaced the air conditioner, furnace, and roof and installed new flooring at the adult centre. We are excited to be starting our accessible entrance project this fall. At the child centre, we have replaced the two furnaces and the well pump, upgraded the stove and dishwasher to industrial models and mitigated the radon.

As a charity, we depend on donations and grants to maintain our programs that do not receive funding. During the pandemic, our annual fundraising events were cancelled. With the support of the Ontario Trillium Foundation, we have received funding for a full time fundraising staff for one year. We will set up new donor management software and access a search engine to search for new grants. These initiatives will give us the capacity to increase our fundraising goals and meet our program needs into the future.

Our staffs’ dedication and willingness to go the extra mile for the community is foundational to our success as an agency. Their attitude and commitment makes Rural Frontenac Community Services the positive workplace that has sustained us during the pandemic. We want to thank our team of staff and volunteers and acknowledge their contribution to our shared success.

We also want to acknowledge several longstanding staff who left Rural Frontenac Community Services this year, Catherine Tysick, Leigh Russell, Karin Ferguson and Penny Cota. They touched many lives. We thank them for their devotion and passion.

Steve Magee, Chair and Louise Moody, Executive Director

Thank you to our Funders

City of Kingston, Community Foundation for Kingston and Area, County of Frontenac, Employment and Social Development Canada Enabling Accessibility Fund, Ontario Ministry of Health, Ontario Ministry of Children, Community and Social Services, Ontario Trillium Foundation, Township of North Frontenac, Township of Central Frontenac, United Way – KFLA and generous donors and supporters.