

Report From the Treasurer

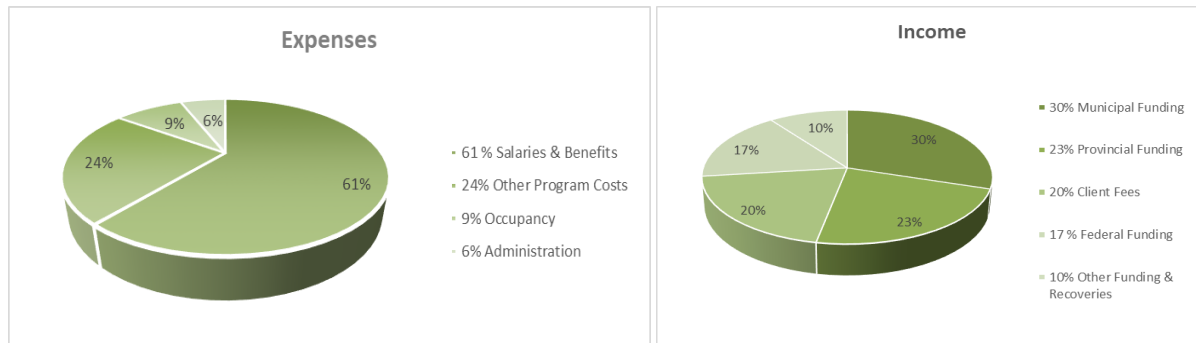
The COVID-19 pandemic situation started at the end of 2019-20, remained with us throughout all of 2020-21 and continues well into 2021-22. Lockdowns and protocols meant temporary suspension of some programs with resulting decreases in funding received.

Total revenue was down by 5% as the Canada Emergency Wage Subsidy (CEWS) helped us compensate for decreases in some regular funding and client service fees. Although new COVID-19 related expenses were required, our overall expenses decreased by 15%.

Our 2020-21 Statement of Operations shows a net surplus of \$268,364 and the year-end fund balance increased by more than 30% to \$742,251.

Last year was difficult in many ways but special pandemic funding sources combined with dedicated staff and volunteers kept our financial position on a solid footing allowing us to move forward with confidence.

John Purdon



Thank you to our Funders

City of Kingston, Community Foundation for Kingston and Area, County of Frontenac, Ontario Ministry of Health, Ontario Ministry of Children, Community and Social Services, Township of North Frontenac, Township of Central Frontenac, Township of South Frontenac, United Way – KFLA and generous donors and supporters.



Thriving Through Covid

Annual Report
2020/2021

Celebrating Staff Years of Service

In 2021 we have two staff who have made significant contributions to Rural Frontenac Community Services and our rural Communities.



Marcie Webster is celebrating 30 years of working with our young children and their families. She is a support to many and has brought indigenous teachings to our programs and to the community. The success of the Strawberry Moon Festival every June for many years, exemplifies the passion, creativity and commitment she brings to work every day.

"30 years flies by when you're doing something that you are so passionate about. I truly enjoy supporting and working with indigenous and non-indigenous children and their families in the communities I serve and live in." -Marcie



Joyce Lewis is celebrating 35 years of working at the Adult Centre. She is the welcoming reassuring voice you hear when you call Rural Frontenac Community Services. Joyce ensures that every call is answered and that every caller finds the right person to respond to them. Joyce is the heart and soul of the Annual Christmas Hamper Program and the backbone of the Volunteer Income Tax Program. We thank Joyce for her perseverance, expertise and on-going commitment to Rural Frontenac Community Services.

"With first-hand experience of growing up in Rural Frontenac, the Receptionist position came natural to me from the beginning. Over the years, I have met many amazing people including co-workers, volunteers, affiliates and individuals in the surrounding communities. Thank you to those who have crossed my path throughout my employment journey. "In a world where you can be anything... kindness goes a long way!" - Joyce

Program Highlights

- Our daycare provided care for 35 children, from infants to preschoolers, from 31 families.
- EarlyON had 677 parent/caregiver visits with 961 children.
- Our youth program delivered 900+ kits and offered 26 programs serving 200+ youth.
- Frontenac Transportation Services volunteers drove 450,903 kms assisting 176 clients.
- Community Support Services served 256 seniors and offered 5,845 hours of care in the home.

Thriving Through Covid

2020 was a year filled with opening and closing, hope then despair, joy and heartache. We have not only survived the uncertainty, we have thrived, learning new ways to serve our community and work together to be there for one another.

After closing from April to June in 2020, our Licensed Daycare reopened in July 2020 and has been supporting families tirelessly ever since. With daily screening, rigorous cleaning and masks and face shield requirements, our enthusiastic team has adapted and continues to provide consistent loving care during these turbulent times.

EarlyOn has pivoted throughout the pandemic. After a closure from April to August in 2020, their creative adaptable staff have provided virtual, outdoor and some indoor programs. They are looking forward to returning to our nine outreach locations when it is safe to do so.

Despite schools being closed and youth staying home, our youth program brought programming to the young people physically and virtually. After a successful in person summer camp in 2020, our dynamic staff adapted with amazing virtual programs, delivering activity kits and lending snowshoes for outdoor fun. When school reopens for the 2021/22 school year our youth team is ready to go!

Frontenac Transportation Services' volunteers and staff have worked throughout the year. They have picked up groceries for isolating households, delivered medications and takeout meals, and provided rides to a variety of appointments ensuring that no one was left behind.

Our dedicated Community Support Services team has been on the front line all year. They ramped up the Meals-On-Wheels program to three days a week and volunteers have driven 1000's of kilometers to deliver over 10,000 meals to seniors who were counting on us for a dinner. Our Personal Support Workers and Home Help Workers have been on the road assisting seniors in their homes. The creative CSS team has been developing virtual care programming with guest speakers.

We want to thank our dedicated and engaged staff and volunteers who have shown up to ensure that our clients have what they need to live rural life to the fullest, even in the midst of a pandemic.

Steve Magee, Chair and Louise Moody, Executive Director

Mission Statement

The Mission of Northern Frontenac Community Services Corporation is to provide opportunities that will enhance the well-being and self-sufficiency of all community members.